



March 30, 2020

### **Prescription pickup and delivery**

In order to stay healthy and safe, San Francisco Village recommends the following guidelines for prescription pickup and delivery:

- Regardless of what pharmacy fulfills your prescription, please call the pharmacy if you have any specific questions about your medication.
- If possible call your pharmacy to set up a prescription delivery if you haven't done so yet. Schedule II prescriptions may not be filled online. You, or someone on your behalf, needs to pick them up in person.
- Walgreens, CVS and Lucky pharmacies allow for friends and family to pick up your prescriptions. The pharmacy staff will ask the individual to verify their involvement in your immediate care by confirming the **full name, date of birth, home address and phone number displayed on your account**. If you are volunteering for a member, please make sure to have this information at the time of pick-up and **bring a photo ID with you**.
- To pick up controlled substances, please call your pharmacy prior to sending someone to pick it up for you. The pharmacist may also ask for the patient's photo ID at the time of pickup so be sure to discuss this ahead of time.

#### Walgreens:

**Delivery:** Over the counter items can be delivered by Postmates if ordered online: On March 20<sup>th</sup>, Walgreens said it will waive charges for home delivery of prescriptions. Call your pharmacy to ask for delivery or go on their website to request it online. Controlled substances cannot be delivered.

Walgreens is also able to hand you your prescription through their drive-thru stores. All stores have also set Tuesday from 8am to 9am as specified hours for senior costumers.

To request a new prescription you will need create an online account, [click here](#).

If your prescription is currently set up on Auto Refill, Walgreens will automatically contact your prescribing physician to renew your prescription. If your prescription isn't set up on Auto Refill, you may request a prescription refill online or over the phone. They will then contact your doctor.

CVS:

**Delivery:** On March 9<sup>th</sup>, CVS said they would begin to waive charges for home delivery prescription. Call your pharmacy to get your prescriptions delivered or access their website. Free delivery is available when your prescription is ready for pickup, it may take 1 to 2 days for you to receive the prescription at home.

You can find CVS answers to relevant questions [here](#).

Lucky: Their pharmacy does not deliver. Friends and family can pick up prescriptions on behalf of the patient with a photo ID. Address: 1750 Fulton Street, 94117. Phone 415-923-6411

Pharmaca: The pharmacy is offering curbside pickup and prescription delivery as well. Free deliveries available on orders over \$45. Call them for details. Address: 925 Cole Street Phone: 877- 328-2680